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**To:** All BCEHS Employees/Ambulance Paramedics of BC CUPE Local 873 Members

**From:** Neil Lilley, Chief Operating Officer, BCEHS  
Troy Clifford, Provincial President, APBC

**RE:** Passing of Natalie Pascus

It is with a profound sense of loss today that we share news of the death of Natalie Pascus. Natalie began her career in Port Hardy in 1987 and migrated to Parksville, where she worked for over 30 years.

Natalie enjoyed life and was always giving to others. She was kind-hearted and would always hide candy or treats in the ambulance for crews to find in the middle of the shift. She was a giving person and had recently passed the final medical hurdle to donate a kidney to a person she did not even know. Natalie was very loyal to her station and her community and although in shock, her colleagues continue to ensure their patients and the Oceanside community is well served in her memory and out of respect for her. Natalie had a profound impact on those who knew her.

With Natalie's passing, her family, friends, brothers and sisters within APBC and BCEHS feel a sense of loss. Some consolation can come in the form of fond memories that some of us have been fortunate enough to have shared with a truly remarkable individual. Natalie would want those who knew her to reminisce about the good times.

At this time, we are focused on supporting the Parksville Station, each other and Natalie's family. Once a decision is made or as details become available with respect to any service or memorial become we will keep you updated.

The death of a colleague can impact people in many different ways. Should you wish to share your feelings with someone, please remember our two confidential resources available to all employees of BC Emergency Health Services:

1. The Critical Incident Stress Program may be contacted through 1.855.969.4321 for peer and/or professional counselling support.
2. Our Employee Assistance Program, Homewood Human Solutions, is also available should you find you require additional support. Homewood may be contacted at 1.800.663.1142 or through their website at <https://homeweb.ca/>.

If you need more information about these supports, please visit the Critical Incident Stress Program and Homewood Human Solutions on the BCEHS Intranet.

Sincerely,

Neil Lilley  
Chief Operating Officer  
BC Emergency Health Services  
Provincial Health Services Authority

Troy Clifford  
Provincial President  
Ambulance Paramedics of BC  
CUPE Local 873